Best Doctors Summary of Benefits

Expert Second Opinion and Medical Advice at No Cost available to our covered participants

Have you or a family member ever experienced medical uncertainty and didn't know where to turn?

The **IBEW Local 124 Health and Welfare Fund** is pleased to provide our covered participants with a valuable benefit to help - it's called **Best Doctors**.

Best Doctors is an expert second opinion service that gives you and your dependents access to medical advice from the world's leading physicians on everything from minor surgery to chronic conditions like cancer and heart disease. This benefit is confidential and offered at no charge to our covered participants.

Best Doctors offers a range of services to help you and your family members make the right medical decisions:

In-Depth Expert Medical Review - Best Doctors will collect your medical records, tests and samples and have them reviewed by a world-renowned expert physician who specializes in your condition. The expert will ensure your diagnosis is accurate and you have the best treatment options.

Critical Care Support – Call on Best Doctors for guidance if you experience a medical event that requires emergency treatment, intensive care or an extended hospital stay. Best Doctors gets an expert immediately involved in your case and works with your local medical team to get you the best care.

Ask the Expert – When you have a questions about a medical confusion, treatment options or symptom, Best Doctors will take the time to listen, and an expert physician will provide a personalized response. No needless worrying, wondering or wandering the web for answers.

Find a Best Doctor – Best Doctors draws on more than 50,000 of the world's top physicians, including 40,000 in the U.S. If you need to visit a specialist, we will search to see if any of our doctors meet your criteria and practice within a distance that works for you.

Medical Record eSummary – Best Doctors can collect and organize your medical records for you and provide them on an easy-to-access USB drive. You will also receive a personal Health Alert Summary based on the records collected, giving you a total snapshot of your medical wellness.

Treatment Decision Support – The Best Doctors Treatment Decision Support (TDS) service is designed to help educate patients on their treatment options to achieve better health outcomes and when appropriate, avoid unnecessary, more costly inpatient surgical procedures.

Getting Started

To start your case, or get more information, call **1-866-904-0910**, or visit <u>members.bestdoctors.com</u>
You can connect with a member of the Best Doctors clinical team from the comfort of your home. They will listen to your concerns and handle the rest - even gather your medical records for you. You can be sure you have the right information, the right diagnosis and the right treatment, so you can make the right decisions about your care.